

# JENNIFER SCHURER COLDIRON, MSW, PhD

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## PROFESSIONAL PROFILE

Exceptional combination of analytical and management skills. Multiple years' experience as a researcher, business strategy consultant and clinical supervisor. Expertise in performance measurement and management, implementation science, and social services research, policy and practice.

## RESEARCH AND PRACTICE HIGHLIGHTS

- Extensive knowledge of quantitative, qualitative, and systems research methods.
- Years of involvement with needs assessments and program evaluations.
- Expertise in developing surveys, interview scripts, data collection tools, etc.
- Facility with data presentation and professional writing, including proposals, IRB applications, and reports.
- Enjoys designing and delivering trainings, lectures, and presentations.
- Proficiency in Microsoft Office applications, SPSS, NVivo, Vensim, and conducting scholarly research.

## EDUCATION

2006-2011	<b>George Warren Brown School of Social Work at Washington University</b> <b>Ph.D.</b> <i>Areas of Concentration:</i> Non-profit leadership, strategic planning and management. Performance and outcome measurement. Implementation of innovations. Child welfare. <i>Dissertation Title:</i> "Strategic Management in Nonprofit Mental Health Service Organizations: Understanding Processes and Impact on Performance"	Saint Louis, MO
2002-2004	<b>Columbia University School of Social Work</b> <b>Master of Science in Social Work</b> Provided direct interpersonal counseling and case management services to broad range of clients at two different agencies as part of practicum.	New York, NY
1996-2000	<b>Wellesley College</b> <b>Bachelor of Arts</b> , Magna Cum Laude in Psychology and Women's Studies.	Wellesley, MA

## PROFESSIONAL EXPERIENCE

2014-Present	<b>University of Washington, Department of Psychiatry &amp; Behavioral Health</b> <b>Research Scientist, Wraparound Evaluation and Research Team</b> Lead a national effort to evaluate the implementation and outcomes of multiple state and community initiatives for children with serious and complex needs and their families by developing and refining quality assurance tools, designing local and state evaluation protocols, overseeing data collection, and providing feedback that can inform service delivery improvements.	Seattle, WA
2011-2013	<b>Good Shepherd Services</b> <b>Child Welfare Coordinator, Program Evaluation and Planning Department</b> Managed performance and outcome data collection, analysis and reporting for all child welfare and juvenile justice programs. Designed and generated data tracking mechanisms and user-friendly reports to enable program leadership to apply data to inform practice. Assisted programs in developing and using logic models. Built out and maintained customized database. Served as a liaison to government agencies and private funders. Supervised staff of two.	New York, NY
2004-2006	<b>The Lower East Side Family Union</b> <b>Preventive Services Supervisor</b> Provided weekly individual clinical supervision and case review to five case planners. Monitored compliance with contractual mandates and compiled monthly reports. Coordinated services with government and community organizations. Intervened with clients as needed.	New York, NY

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- 2004-2006 **The Lower East Side Family Union** New York, NY  
*Volunteer and Intern Program Coordinator*  
Created volunteer and intern programs to reduce staff burnout. Provided on-going training and administration. Assisted in writing grant proposal that garnered \$30,000 to fund program.
- 2000-2002 **L.E.K. Consulting** Boston, MA  
*Associate*  
Researched and analyzed market dynamics and trends to inform clients' high-level strategy. Designed and built complex market and financial models. Conducted management interviews. Effectively worked in fast-paced, team-oriented environment. Created presentations and interacted with clients. Supervised junior team members.

### RECENT RESEARCH EXPERIENCE

- 2008-2010 **George Warren Brown School of Social Work at Washington University** Saint Louis, MO  
**Impact of Implementing Evidence Based Practices on Organizational Performance**  
*Research Assistant*  
Conducted key informant interviews. Led qualitative codebook development and analysis team. Assisted with IRB process. Assisted in system dynamics group model building sessions.
- 2007-2008 **Interventions to Support the Parenting Skills of Families**  
*Project Coordinator*  
Oversaw agency and subject recruitment, and data collection and management. Performed data analysis and prepared manuscripts for publication. Hired, trained and managed staff.
- 2007 **Child Neglect: Service Paths and Young Adult Outcomes**  
*Research Assistant*  
Cleaned and recoded administrative data. Developed data analysis plan based on relevant literature and theories in order to analyze data and prepare manuscripts for publication.

### TEACHING EXPERIENCE

- Fall 2009 **George Warren Brown School of Social Work at Washington University** Saint Louis, MO  
*Teaching Fellow, Evaluation of Programs and Services (Masters level course)*  
Independently taught seminar of 20 students. Prepared and delivered weekly lectures on various evaluation approaches, ethics, research design, instrument development and data collection, analysis and presentation. Oversaw students' individual evaluation projects. Supervised TA.
- Fall 2008 **Teaching Assistantships (Masters level courses)**  
*Evaluation of Programs and Services*
- Spring 2008 *Evaluation of Programs and Services*
- Fall 2007 *Human Behavior*
- Spring 2007 *Social Welfare Policy*

### SELECTED LEADERSHIP AND COMMUNITY INVOLVEMENT

- 2011-2013 **Washington Heights CORNER Project** New York, NY  
*Board of Trustees, Member and Secretary*  
Provided fiscal and strategic oversight for a dynamic harm reduction program in Northern Manhattan. Involved in Executive Director Succession Planning. Facilitated mission statement revision process with Board and Staff. Evaluated Peer-Delivered Exchange Program.
- 2009-2010 **Washington University Graduate Council** Saint Louis, MO  
*Social Work School Doctoral Representative*  
Represented the interests of Social Work Doctoral students. Advised Dean on matters pertaining to the Graduate School of Arts & Sciences policies such as curriculum, benefits, etc.

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## HONORS AND AWARDS

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- 2006-2009      **National Institute of Mental Health Pre-Doctoral Trainee**  
*Washington University* One of three incoming Ph.D. students chosen for multi-disciplinary training fellowship in mental health services research. Program included specialized coursework, research seminars, peer reviews, and mentoring. Full tuition-remission and an annual stipend for three years.
- 2006-2010      **Spencer T. Olin Fellowship for Women**  
*Washington University* One of nine women across the University pursuing an advanced degree chosen to receive full tuition-remission and an annual stipend for four years.
- 1999-2000      **Linda Coyne Lloyd Student Research Internship**  
*Wellesley College Centers for Women* One of two students chosen to conduct policy-oriented research. Stipend.
- Summer 1999      **National Science Foundation Summer Student Research in the Social Sciences**  
*Wellesley College* One of 14 students chosen to conduct original research in the Social Sciences. Stipend.

## PUBLICATIONS

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- Schurer, J., Kohl, P. L., & Bellamy, J. L. (2010). Organizational context and readiness for change: A study of community-based parenting programs in one Midwestern city. *Administration in Social Work, 34*(2), 178-195.
- Kohl, P. L., Schurer, J., & Bellamy, J. L. (2009). The state of parent training: A snapshot of program offerings in one Midwestern community. *Families in Society, 90*(3), 248-254.
- Hovmand, P.S., Gillespie, D. F., Levin, B., Schurer, J., Bunger, A., Phillips, L., Alexander-Eitzman, B., & Staver, B. (2008). *Financial performance of nonprofit mental health organizations*. In B.C. Dangerfield, S. Langer, J. I. Rowe, & J. M. Yanni. (Eds.), *Proceedings of 26<sup>th</sup> International Conference of the System Dynamics Society, July 20 - 24, Athens, Greece*.
- Konstam, V., Marx, F., Schurer, J., Lombardo, N. E., & Harrington, A. (2002). Forgiving: What mental health counselors are telling us. In S. Lamb & J. G. Murphy (Eds), *Before Forgiving: Cautionary Views of Forgiveness in Psychotherapy*. Oxford University Press.
- Konstam, V., Marx, F., Schurer, J., Harrington, A., Lombardo, N. E., & Deveney, S. (2000). Forgiving: What mental health counselors are telling us. *Journal of Mental Health Counseling, 22*(3), 253-267.

## PRESENTATIONS AT CONFERENCES

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- Schurer, J. & Hovmand, P. (2009, July). *The Role of Proactive Strategic Planning in Punctuated Organizational Change: Revisiting Sastry's Model*. Poster presented at the International System Dynamics Conference, Albuquerque, NM.
- Schurer, J. (2000, April). *Unpacking the PAQ: A Reanalysis of the Personal Attributes Questionnaire After 26 Years of Social Change*. Paper presented at The Ruhlman Conference, Wellesley, MA.
- Marx, F. & Schurer, J. (1999, April). *Women Involved in Living and Learning: Preliminary findings from our longitudinal study*. Paper presented at a Conference on new developments in women's education at Wilson College, Chambersburg, PA.
- Marx, F. & Schurer, J. (1999, February). *Women Involved in Living and Learning: Preliminary findings from our longitudinal study*. Paper presented at Wellesley Centers for Women Lunchtime Seminar. Wellesley, MA.